MeetinX
by Xorbit

meetinx.app

CUSTOMERS

CUSTOMER SUCCESS MANAGER

Freelancer, 25 to 40 h per week · Remote

Xorbit is a software company from Vienna. Our product family, MeetinX for video meetings and BookinX for online booking, is built for companies that value quality, design and simplicity. We work fully remote, as one international team, and give every person real ownership from day one.

You guide company customers through their start with MeetinX and BookinX and make sure they get the most out of it.

MAIN RESPONSIBILITIES

- Onboard new customers and their teams
- Run trainings and answer questions
- Spot upsell and renewal opportunities
- Bring customer feedback to the product team

QUALIFICATIONS AND SKILLS

- 3+ years in customer success or account management
- Experience with SaaS products
- Friendly, structured and reliable
- English C1, any other language welcome

REMUNERATION

Details follow.

Have we got your heart beating faster? Apply and tell us why you should join our team. Send your application to jobs@x-orbit.app

Find a job you love, and you will never have to work a day in your life!

www.meetinx.app